

In Touch

SPRING 2026



Customer Appreciation Open House

All USA Communications customers are invited to attend this event, which takes place following the Annual Meeting of Members.

Saturday, April 11, 2026

11:00 am - 1:00 pm

Free lunch and fun prizes

Shellsburg Shop Building
124 Main Street SW

USA Communications
PO Box 389, Shellsburg, IA 52332

Office Locations:

Shellsburg: 124 Main Street
Blairstown: 312 Locust Street
319-436-2224 or 1-800-248-8007
usacomm.coop

Hours: M-F 8:00 am to 4:30 pm

Closures: Friday, April 3rd for
Good Friday, and Monday, May 25th
for Memorial Day

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 **USA Communications**
Connecting Your Community to the Future.



As your local internet provider, USA Communications cares deeply about our community and the people who live, work, and play here. You deserve internet service you can count on to be fast and hassle-free, which is exactly what our network consistently delivers.

We want you to keep connected—and keep smiling—even on your busiest days. Our hometown team will help you feel at home with technology.

**HAVE INTERNET QUESTIONS?
CALL US AT 1-800-248-8007.**



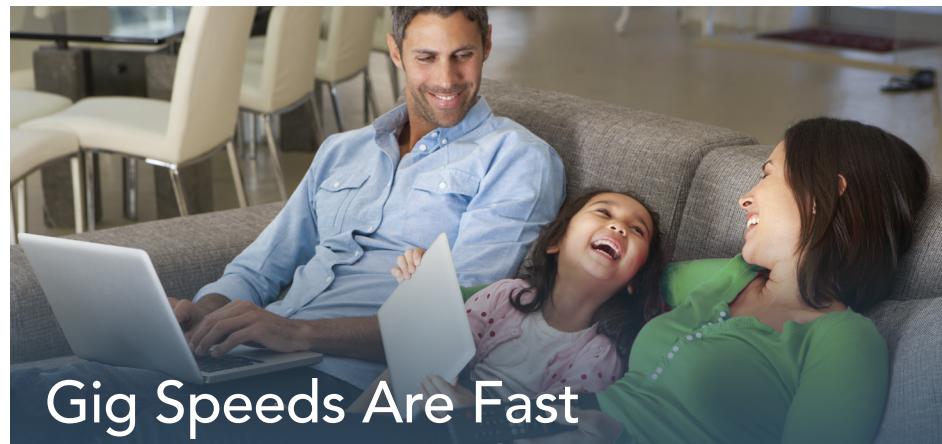


Switch to eBilling to Save Time and Increase Security

You've probably heard many times that switching from printed bills and payments to eBilling is good for the environment by reducing paper use and saving trees. What you might not realize is just how beneficial eBilling is to you in other ways.

First of all, eBilling is much faster than paying bills the old-fashioned way by writing checks and mailing them. It also offers more convenience, since you can view and pay your bill online no matter where you are—whether at home or away. Most importantly, eBilling eliminates having printed bills and envelopes with checks in your mailbox, where they could be stolen and used for identity theft.

Our eBilling system lets you receive your monthly USA Communications bills by email and pay them online with your credit card or debit card. It's easy to get started with eBilling and set up an account. Simply visit usacomm.coop. If you need help or have any questions, call us at 1-800-248-8007.



Gig Speeds Are Fast Becoming More Common

Over the past few years, internet plans offering speeds of up to 1 Gig have rapidly moved from being a luxury to a realistic option for many households. (For reference, 1 Gig refers to 1 Gbps or gigabit per second, which is equal to 1,000 Mbps.)

Previously limited to major cities or business districts, Gig speeds are now increasingly available in suburban and even rural areas, thanks to expanded fiber-optic networks, government broadband initiatives, and competition among internet service providers. Data from the Fiber Broadband Association shows that fiber now passes 56.5% of U.S. households, and this technology provides access to internet connections with Gig speeds.

The growing demand for this level of speed reflects how much internet use has evolved. Households today often have dozens of connected devices—from laptops and smartphones to smart TVs, security cameras, and thermostats—all competing for bandwidth. Streaming 4K or even 8K video, participating in online gaming, or joining high-resolution video calls can strain slower internet connections, especially when several people are online at once. With Gig speeds, a household's internet service can easily support multiple heavy users simultaneously without lag or buffering.

Another driver is the rise of people working from home. Upload speeds are just as important as downloads when sharing large files, backing up data to the cloud, or attending virtual meetings. Since Gig internet offers symmetrical upload and download speeds on many fiber networks, it helps make home offices as technologically capable as an office building.

While not every family may require Gig speeds today, it's important to look ahead to the future. As virtual reality, smart home automation, and cloud-based applications continue to expand, faster and more reliable internet will be essential. Gig speeds will help ensure that families are ready for these emerging technologies.

USA Communications offers Gig speeds. To discuss which of our fiber internet plans would work best for your household, call 1-800-248-8007.

